



## Fraud Risk Analyst

**Function type:** Freelance - Vast      **Location:** Brussel  
**Duration:** Longterm      **Reference:** 201907777

### Description:

Fraud Risk Analyst

#### Mission:

As part of the credit control department and a BSS/OSS transformation program, implementing a fraud management system, the fraud Analyst will be in charge of the following tasks:

- Daily monitoring and reporting of fraudulent transactions
- Build fraud alerts by querying data within data warehouses
- Analyze business needs and identify gaps for improvement
- Collaborate with different teams and various investigators
- Analyze fraud reports to ensure they are meeting investigators KPIs
- Manage multiple projects related to the fraud tools, mining different data sources, and making recommendations on fraud trends
- Validate reports for consistency and accuracy
- Make recommendations towards business as to reduce fraud appeals
- Other duties as assigned

### Requirements:

#### Required technical skills and experiences:

- 4+ years of professional experience as a Fraud Analyst
- Knowledge of risk assessment methodologies
- Strong experience analysing data and working within a variety of databases and data warehouses
- Experience with Tableau and Matillion or similar reporting tool preferred
- Profound experience with proven track record of handling large amounts of data
- Experience in Telco business with both fixed and mobile domain experience. Experience in the Telco Service Provider (aka Operator) side is required
- Translation of business requirements into technical specifications
- Experience in understanding, setting up and configuring algorithms
- Experience with multi channels sales and support processes
- Understanding of corporate organizations

#### Required soft skills :

- Analytical mind
- Autonomy and Organization
- Fluent in French & English (written and spoken)

- Team spirit
- Leadership
- Very good communication skills
- Experience with multicultural environments
- Solution mindset

**Start:** 2020-01-14 23:00:00